

February 2, 2021

Superior Services RSH, Inc.  
5411 W. Grand River Ave.  
Lansing, MI 48906

Dear Valued Customer:

I am pleased to inform you that you have earned the highest quality distinction given to our contractors, the “**Platinum Contractor Award**”. This achievement has placed you in the top 3% of our contractors, consistently installing the highest quality roofing systems in 2020.

To achieve this award, you have installed and Duro-Last has inspected over 500,000 sq. ft., scored in the ‘outstanding’ category on all commercial installations, and warranted five or more commercial jobs in 2020. In other words, you have worked your way to be the “best of the best” through your commitment to quality, dedication to detail, and hard work. Congratulations!

Duro-Last may produce the “World’s Best Roof®”, but we rely on your expert workmanship to ensure a high-performing, long lasting roofing system. Again, congratulations on a job well done. We are truly honored to work with contractors like you, who value quality as much as we do.

Sincerely,



Mitch Guettler  
Director of Quality Assurance and Warranty Services

klt